

Terms & Conditions

1) Bookings

A deposit of £100 is taken when the booking is made which will confirm the rental. The remaining balance will need to be paid in full 8 weeks prior to pick up date. If the campervan is booked within 8 weeks to pick up date the full balance payment is required.

2) Eligibility

To drive the vehicle, a copy of the valid driving licenses of any passengers who wish to drive during the hire must be provided. This needs to be produced when the vehicle is being collected. Drivers must be aged between 23- 75 and have held a full UK/EU driving license for 2 or more years. Other license holders and age groups can be considered with prior arrangement. The licenses must be clear of any driving bans and have less than 6 points otherwise the hirer will not be permitted to drive.

International visitors (not including EU countries) will be advised to obtain an International license.

If the hirer does not meet all of the criteria they are not automatically disqualified from driving our vehicles, however we will have to put the hirer through to our insurers who can decide to offer them insurance cover or not.

3) Suitable Persons

Jeve Group holds the right to refuse to handover the campervan on arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, this could be due to them not producing the correct documents, are intoxicated, do not have a valid driving license, have a pet that has not been arranged or are not within the age range and have not told us prior to arriving, this is due any concerns we have for the safety of the vehicles occupants, the vehicle itself or other road users. If this situation were to occur, 50% of the booking will be refunded. Jeve Group is not liable for refunding any campsites, events or anything else booked.

4) Collection & Return

When the vehicle is collected the hirer will be asked to sign for the condition of the vehicle and a charge will be taken on their card of £750 to cover any damages/ misuse. This will be fully refunded on return providing the vehicle is returned in the same condition it was collected with no damage. The hirer will also be asked to produce a valid full driving license, another form of ID and a utility bill. The vehicle must be returned by 11am unless prior arrangement has been made, if the vehicle is returned late there will be a charge as it will impact the next customer.

5) Fuel, Oil & Gas

On collection a full tank of fuel will be provided with the vehicle and we expect the hirer to return the campervan with a full tank. A cost of £25 will be charged if the tank is not full plus the cost of the fuel to fill the tank. The hirer is liable if the incorrect fuel type is used. The hirer is also responsible for checking the oil and water levels regularly and ensuring they use the correct liquids.

6) Mileage Charges

A set mileage is included in the price of the hire of the campervan at an average of 100 miles per day. Any mileage in excess of this is charged at 20 pence per mile. If the hirer wishes to take the campervan outside of the UK the average mileage per day will be increased but we need to know when booking. The campervan is not permitted to leave the EU.

7) Breakdown & Accidents

Breakdown and accident cover is included in the price of the hire, however accidents and breakdowns must be reported immediately to Steve: 07785580735 or Jared: 07973506875.

8) Availability

In the circumstance that the campervan the hirer has booked is no longer available due to theft, damage, weather conditions, or any other circumstances, then Jeve Group will try to offer another similar campervan as a replacement if there is one available. If not then the full cost will be refunded to the hirer as soon as possible, however Jeve Group is not liable for refunding any campsites, events or anything else booked.

9) Cancellations

If a booking has to be cancelled any time before 4 weeks to the departure date for any reason a refunded will be issued of all but the £100 deposit. However, if the booking is cancelled within 4 weeks to the departure date a charge of 50% of the booking cost will be taken. The same charge will apply if upon arrival to collect the campervan the driving licenses produced are invalid or do not comply with the requirements. If no driving licenses are produced we will not allow the campervan to be taken we will also not allow the hirer to take the van if at least one passenger cannot provide us with two forms of ID and a utility bill. Jeve Group recommends that cancellation insurance is taken out. Jeve Group is not liable for refunding any campsites, events or anything else booked.

10) Insurance

All campervans have fully comprehensive cover for the named drivers during the hire period as detailed when booking. In the event of an insurance claim, an amount of the damage deposit will be taken to cover the £500-£700 excess and any other costs. If the vehicle is damaged and cannot be covered by the insurance the money for repairs will be taken from the damage deposit, this includes any loss or damage of equipment or keys. Any damage or accidents must be reported to Jeve Group immediately by telephone and an accident form will need to be filled out on return. If the tyres or windscreen are damaged this comes out of the damage deposit. Also theft of personal belongings is not covered so it is recommended that the hirer takes out personal belongings insurance. It is a criminal offence if someone who is not a named driver drives the vehicle and the personal will be solely responsible for any damage incurred as they will not be covered by the insurance.

11) Vehicle Conditions

When the hirer is given the vehicle they will be given a damage form to mark any damage (ie, scratches, dents or marks). The campervan will be free from any damage unless specified by Jeve Group. We advise the vehicle is checked thoroughly by the hirer before the commencement of the booking before leaving the premises. The vehicle must be returned in the same condition it was taken away including the interior and appliances being clean. If the inside is dirty and/or stained we will take a charge from the damage deposit to have it cleaned.

12) The Hirer;

- Will be liable for any costs such as parking or speeding fines, congestion charges or any other costs incurred or offences committed while they are in charge of the vehicle.
- Must remember that these are leisure vehicles but it is an offence to be under the influence of alcohol while driving so they must be under the limit at ALL times while in control of the vehicle.
- Must take responsibility for the control of the vehicle they have on hire.
- Is fully liable for any damage to the top of the vehicle if it is damaged due to a height restriction.
- Will not allow more passengers than the seating capacity of the vehicle to ensure the safety of passengers. Carrying more people is against the law. All passengers must wear a seatbelt correctly when the vehicle is being driven.
- Will not take the campervan out of the UK without prior arrangement.
- Will not take the campervan out of the EU.
- Will need to provide two forms of ID including a driving license and a utility bill to be able to take the campervan.

13) Driving

Only the named drivers who have supplied a copy of their valid driving license to us at Jeve Group are insured to drive the campervan, it is an offence if anyone else is driving as they will be driving uninsured. Driving in the EU is permitted, if the hirer would like to seek permission to drive in the EU they must contact us to ask when booking as the price will be different.

14) Smoking

No smoking in any of our campervans. Please note it is against the law to smoke in all hire vehicles. A fixed penalty notice of £250 will be charged if customers are found to have been smoking in one of our campervans. If the vehicle is damaged from smoke the maximum fine of the full damage deposit will be charged.

15) Animals

Our policy is strictly no pets unless an agreement is sort prior to hiring. If it is found that an animal has been in and damaged the campervan Jeve Group has the right to keep the full damage deposit.

16) General

The campervans and their contents remain the property of Jeve Group at all times. The hirer will be expected to keep the vehicle locked and secured when it is being left unattended. If the vehicle is parked irresponsibly or somewhere it has the chance of getting towed, the hirer will be responsible for any recovery charges.

Jeve Group offer one free secure car parking space with the hire of the campervan, however; vehicles are left at the owners' risk. Additional parking comes with an additional charge.

Condition Report Form

Please cross where any damage is present

Interior

	Missing	Dent	Chip	Crack	Scratch	Stain
Driver Seat						
Sat Nav Screen						
Dash board						
Double Swivel Seat						
Rock and Roll Bed						
Roof Bed						
Pop up Roof						
Refrigerator						
Sink						
LPG Hob						
Cabinets						
Wardrobe						
Sockets						
Windows						
Blinds						
Curtains						
Table						
Lights						
Upholstery						
Flooring						
Solar Panel						
Dirty Water Tank						
Clean Water Tank						
LPG Tank						

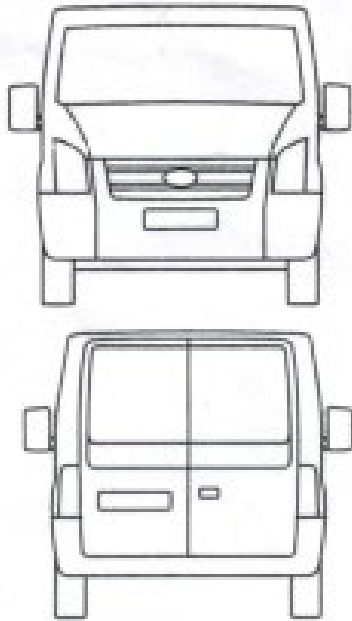
Condition Report Form

Please label where any damage is present using the key

Exterior

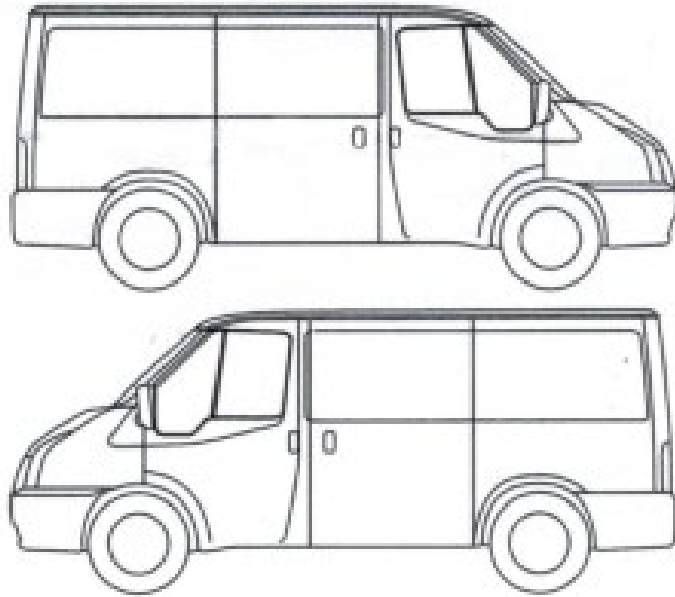
M = missing D = dent Ch = chip Cr = crack S = scratch

REAR
FRONT



NEAR SIDE

OFF SIDE



TOP

