

Hygiene Protocol for Camper-Van Hire During COVID-19

Whilst private camper-van hire is still a safe and fun way to travel during COVID 19, you do need to take certain precautions into account.

Picking up the camper-van:

- 1) If you have flu-like or covid symptoms, or any signs of illness, do not go to pick up the camper-van, please inform us immediately where we can come to some arrangement to reschedule the booking.
- 2) Ensure you keep the transfer short, and always remain 2 metres away from the person handing the van over. Do not enter the camper-van at the same time as us. You may be asked to wear a mask.
- 3) If you need to open any of the cupboards, doors or the roof, do it yourself (we can give you instructions for the roof), as we have thoroughly cleaned the vehicle prior.
- 4) Wash your hands before and after the handover.
- 5) Ensure you supply your own bedding to go onto the beds; this must include a sheet or something to lay on for your well-being and safety.

Returning the camper-van:

- 1) We will leave cleaning products in the vehicle to ensure you can thoroughly wipe it down. Be sure to clean the camper-van as late as possible before handing it in.
- 2) Just before handing in the camper-van, wipe all contact surfaces once more, eg. door handles, handles, the steering wheels, controls and keys etc.)
- 3) Allow us to check the vehicle, and make space so you're not too close.
- 4) Wash your hands before and after the handover.